

QISC AND ISG LEAD DIGITAL TRAINING BREAKTHROUGH

24,000 workers trained remotely for Shell's major Pearl GTL turnaround in Qatar.



Qatar International Safety Centre (QISC), in collaboration with Intelligent Seas Group (ISG), has successfully delivered a landmark digital training initiative for Shell's Major Turnaround 4 (MTA4) project at the Pearl GTL facility in Ras Laffan.

This large-scale digital learning solution trained 24,000 individuals, far surpassing the original target of 15,000 and played a critical role in preparing Shell's international contractor workforce for deployment.

The advanced learning platform was created to support Shell's global efforts to enhance workforce competency and ensure readiness for high-stakes operational environments.

By leveraging scalable digital tools and industry expertise, QISC and ISG provided a future-ready training model that delivers consistency, efficiency, and measurable results.

TRANSFORMING TRAINING THROUGH TECHNOLOGY

QISC and ISG were tasked with designing, hosting, and managing a Learning Management System (LMS) that could deliver engaging, accessible, and multilingual training content. The platform was developed with frontline workers and supervisors in mind, offering vital onboarding material before workers arrived in Qatar. This not only reduced local training bottlenecks but also ensured a uniform knowledge base across all contractors.

The system featured real-time analytics, multi-language support (including English and Hindi), and compatibility with all devices, especially smartphones. This enabled learners across the globe to complete mandatory training from their home countries, drastically improving efficiency and minimizing delays.

BLENDED LEARNING WHERE DIGITAL MEETS PRACTICAL

The training suite was designed as a blended learning experience, merging decades of operational insight with cutting-edge digital education. Self-paced, interactive, and highly immersive eLearning modules were built to meet Shell's stringent safety and competency standards.



Seamless training delivered with zero downtime

Tim Love, Founder of Intelligent Seas Group, explained: "The challenge was to develop top-tier eLearning within a compressed timeline, optimized for multilingual learners and mobile devices. We focused on maximizing screen space and designing intuitive content that didn't sacrifice engagement or impact."

The program's success hinged on creating digital modules that were just as effective on smartphones as they were on larger screens, without compromising on the immersive learning experience. This was crucial, as most overseas workers relied on mobile devices to access training.

PARTNERSHIP IN PRACTICE

Einar Johannesson, Business and Operations Manager at QISC, commented: "We're proud

of what we achieved with ISG and Shell. This solution not only meets Shell's high standards, it redefines accessibility and effectiveness in safety training. Our knowledge of the Pearl GTL site and ISG's tech innovation made this possible, even under tight timelines."

QISC's long-standing relationship with Shell and intimate knowledge of the site enabled the team to customize the training program with precision. ISG's digital expertise then brought the vision to life, ensuring that workers could access reliable, user-friendly training content no matter where they were.

RESULTS THAT SPEAK FOR THEMSELVES

The project was delivered on time, to full specification, and with zero system downtime. The LMS's intuitive interface, multilingual support, and high-quality course content received widespread praise from Shell, its contractors, and the learners themselves.

Initially scoped for 15,000 users, the system

ultimately trained 24,000 individuals, demonstrating QISC and ISG's ability to scale and adapt to evolving project demands. This overachievement highlights their joint commitment to innovation, quality, and client satisfaction.

By delivering this groundbreaking training solution, QISC and ISG have positioned themselves as trusted partners in the digital transformation of safety and workforce training. Their approach represents a powerful model for how technology and expertise can converge to enhance operational readiness across high-risk, high-complexity industries.

INTELLIGENT SEAS GROUP

VISIT WEBSITE



EMAIL US

